When the computer is turned on after a Windows update your triple screen surround display can fail to load, this is a common problem.
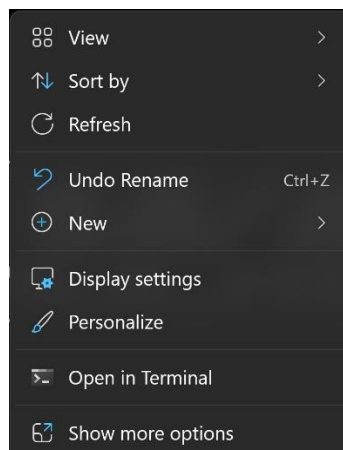

(Figure 1)

Follow the steps below to reconfigure the NVidia surround.

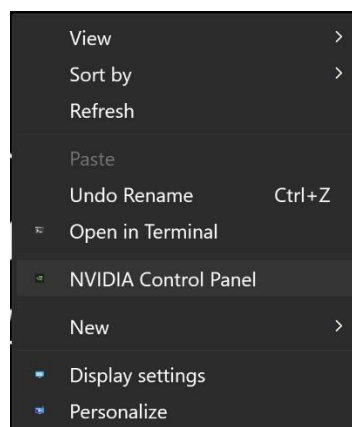1) Using the right mouse button, click anywhere on the PC desktop.
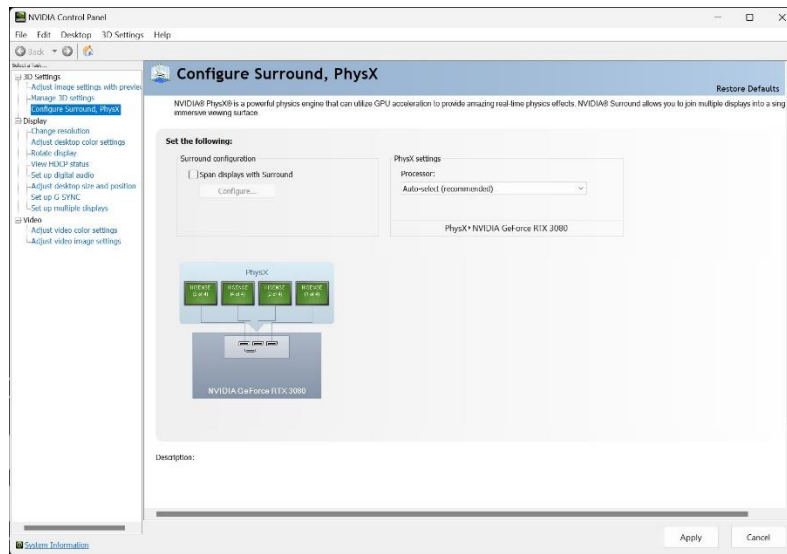
The following menu will appear

(Figure 2)

Select the "Show more options" option.

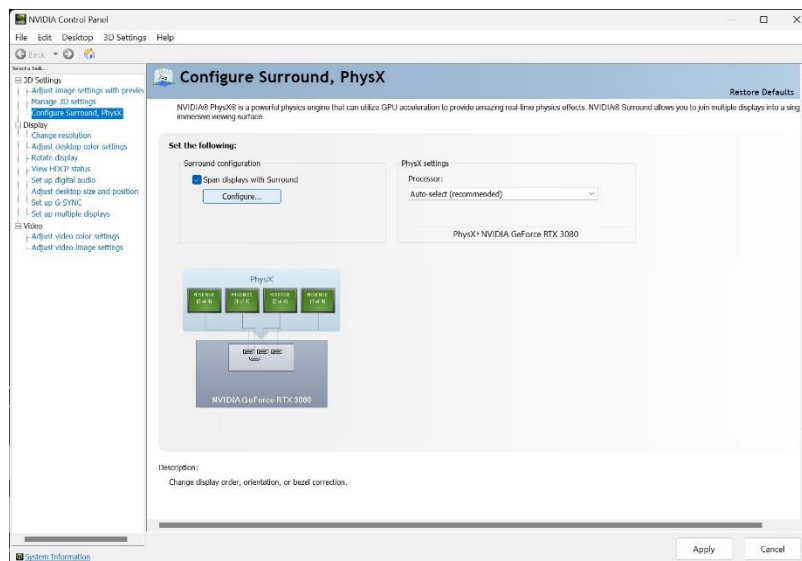The menu will now change. From the new menu select the "NVIDIA Control Panel" option

(Figure 3)

2) NVIDIA Control Panel will now open. On the left-hand side of the window, you will see an option tree, third from the top is "Configure Surround, PhysX" using the left mouse button select this option as seen in Figure 4.
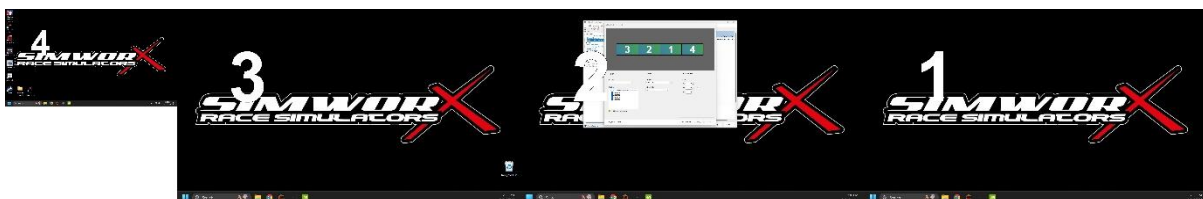

(Figure 4)

3) With the "Configure Surround, PhysX" tab selected you will see the "Span displays with surround" check box, click on the check box to enable the surround function then press the "Configure" button directly below the check box as shown in Figure 5.
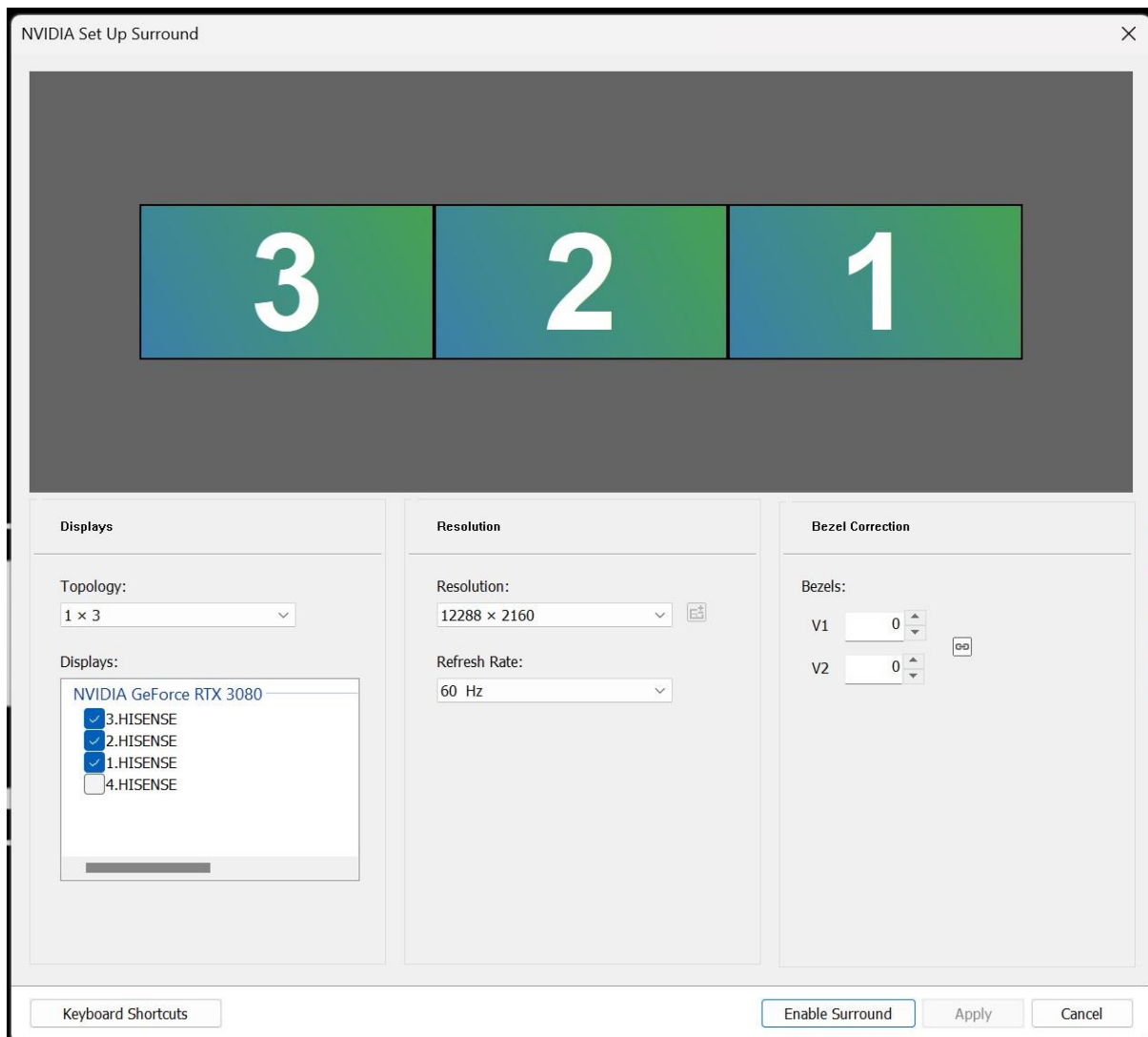

(Figure 5)

You will now see something like the example in Figure 6.

(Figure 6)

4) To set up the triple screens you will need to make sure the topology option located on the left-hand side of the "NVIDIA Set Up Surround" window is set to 1 x 3.
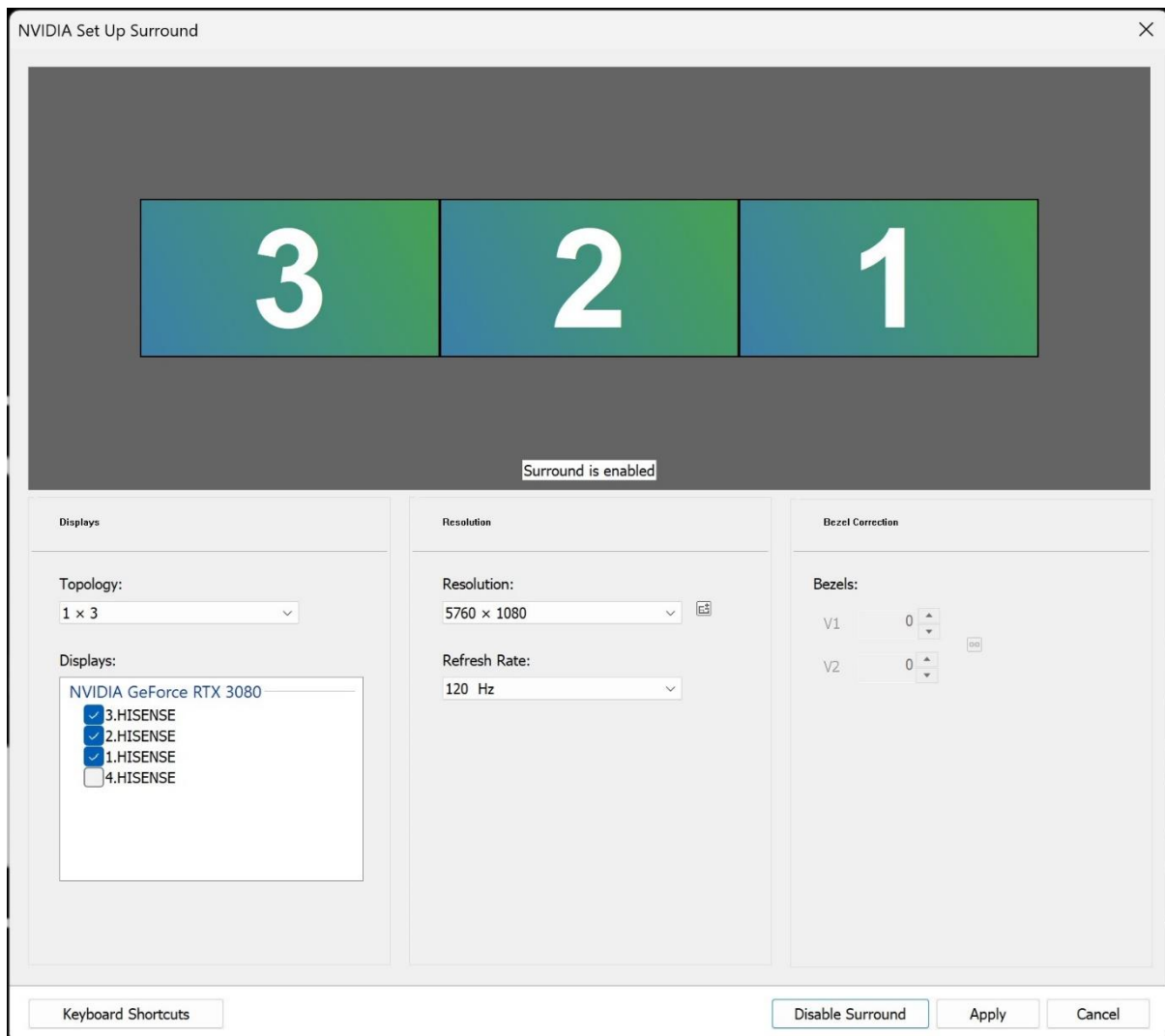

(Figure 7)

On each screen you will see a large white number, while within the "NVIDIA Set Up Surround" window you will see a representation of those screen's location according to the PC. If the screen order is incorrect, you can drag the small screens within the window around until they match the real-world location of each screen.

When you are happy with the layout press the apply button.

Please note that at this point the screen will take a minute or two to properly configure and may go black a couple of times.

5) Once the surround has been set up you can change the output resolution, as shown in the example. In the example Figure 8 we have selected a surround resolution of 5760 x 1080 @ 120 Hz.
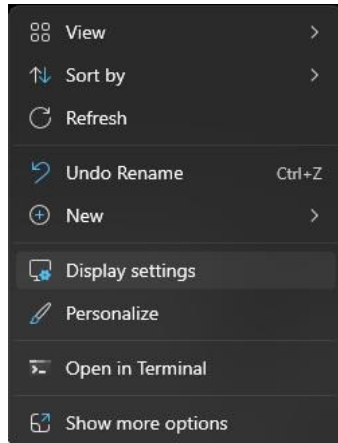

(Figure 8)

You can now close all Windows, the surround is setup and ready to use.

Optional telemetry screen set up.

If you have a telemetry screen there a couple more steps to get it working
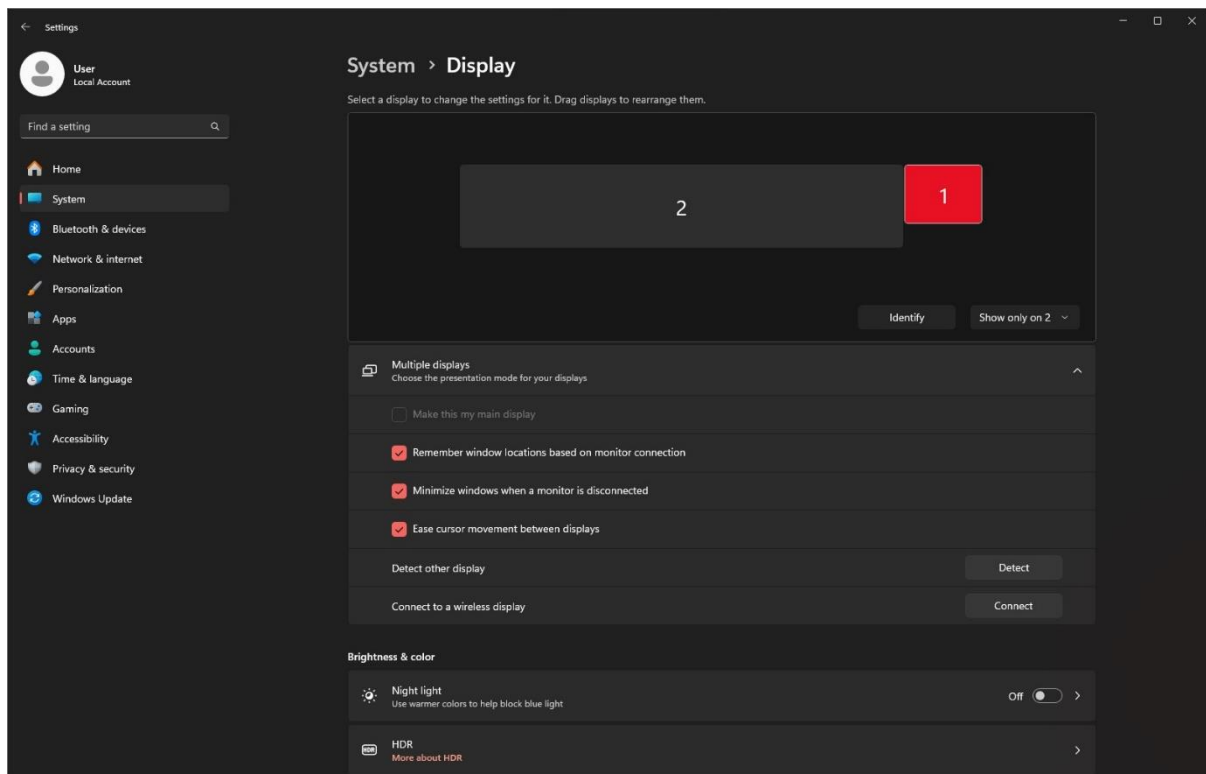
1) Using the right mouse button, click anywhere on the PC desktop.

The following menu will appear (Figure 9), select the "Display settings" option.
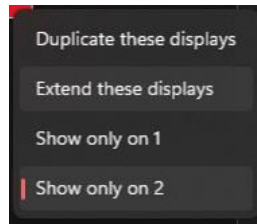

(Figure 9)

2) With the Display window open the will see your surround window as one large display and a smaller display to the side Ref Figure 10.
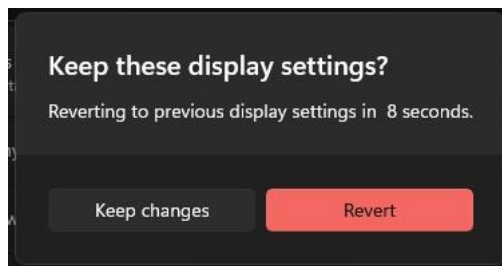

(Figure 10)

Select the side display. Once selected you will see the screens option menu will be set to "Show only on 2", click on the option drop down box and change the selection to "Extend these displays" Ref Figure 11.
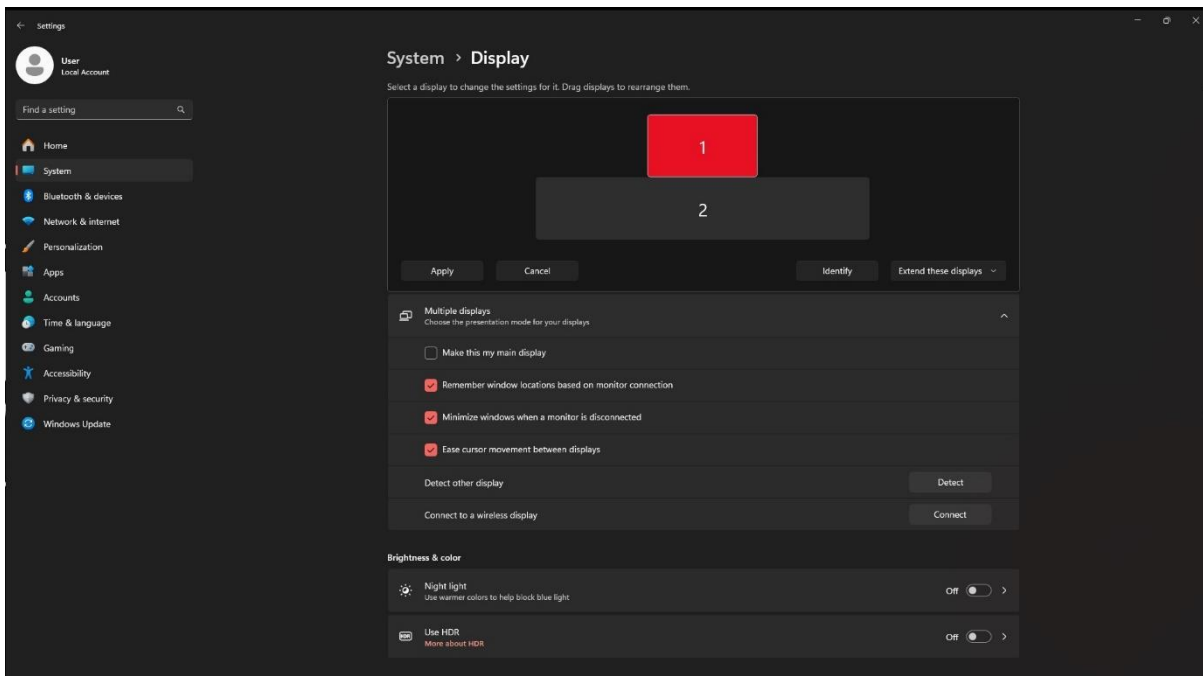

(Figure 11)

There will be a popup asking if you wish to keep these display settings, select keep changes.

(Figure 12)

3) With the display now active the computer will give it a standard location at the end of the surround screen, click and drag the telemetry screen to its real-world location and then press the Apply button.

(Figure 13)